

# fire wall

**TACKLING HATE  
ONLINE**

## **Hate online**

Nowadays nothing is possible without Instagram, WhatsApp and TikTok: we're on social media every day. We encounter hateful comments, misinformation and conspiracy theories there almost routinely. But digital violence has consequences: politically engaged and marginalised people in particular are driven out of discussions and off platforms. This kind of online hate speech is a threat to our democracy. Young people encounter it and its consequences especially often in social media.

What can we do to ensure that hate on the internet is not left unchallenged?

## **firewall – tackling hate online**

Through commitment and civil courage, we can also change digital spaces. We have to learn to speak out against degrading content online and actively shape virtual spaces with democratic narratives. With this goal in mind, the Amadeu Antonio Foundation is building up a nationwide network of trainers, and offering courses, workshops, and training sessions.

## What we offer

- Our firewall trainers can be booked for events and webinars: in schools, youth clubs, church communities, companies, adult education facilities, community centres - wherever hate on the internet is an issue.
- By offering input and coordinating exercises, they support young people, teachers and professionals who want to learn more about hate speech and practicing active civil courage online.
- Our workshops cover: Recognising hate speech, acquiring media literacy, practice in raising objections, supporting those affected, and circulating positive narratives.

## Courses for trainers

If you love the digital space and can imagine giving workshops for young people and teachers so that hate has less of a chance there, you've come to the right place:

- Join our training course and become a part of our nationwide network!
- Check out our website for the dates of our next course!

## Workshops

You want to book a workshop?

- Our network of trainers is nationwide so that they can offer trainings online and offline without having to travel far.
- Workshop programmes are flexible. They can be adapted to your needs and time availability.
- Workshop fees are arranged with the trainers directly.

## Specialist events and networks

Are you interested in exchanging ideas and networking?

- The firewall team actively participates in specialist events, conferences and network meetings.
- We would like to work with you to develop new ideas, strategies and concepts for dealing with online radicalization trends and content that is hateful, derogatory or undermining of human dignity.
- We are happy to work through and present our findings for you in lectures, discussions, and specialist workshops.

**“Should I reply to this hater or just ignore them?”**

**“Where can I report this hate comment?”**

**“How can I support those affected by hate?”**

**“How do I protect myself online?”**

**“Where can I get help?”**

**“How and where can I take action?”**

**“Where can I find other people who are working against hate?”**

**“How should I react to trolls?”**

**“What should I do when I encounter hate speech?”**

**“How does civil courage work online?”**

**“What should I do when I don't want to stay silent?”**

**“How can I show solidarity online?”**

**“Calling my friends racist names online is just a joke! Right?”**

**“My friend is being insulted online by strangers. I want to help! But how?”**

**“I find the jokes about Anne Frank in the class chat pretty nasty. But what do I do about it?”**

## Contact

Would you like to book a workshop or participate in one of our trainings? Are you interested in exchanging ideas or in our educational materials?

Then write to us:

### firewall

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More information and contact details at:

<https://www.amadeu-antonio-stiftung.de/projekte/firewall/>

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Bundesministerium  
der Justiz und  
für Verbraucherschutz

aufgrund eines Beschlusses  
des Deutschen Bundestages