

Notice: These FAQs provide guidance and information on how to apply. In the case of further questions or uncertainties, please feel free to contact us at any time. We are at your disposal to respond to any queries.

1. Who can submit an application?

- Individuals residing in Berlin
- Berlin counselling centres can submit applications on behalf of an affected person
- Institutions, parties, associations or initiatives based in Berlin. The application is made via an individual who is an official or volunteer in the respective position.

2. Which cases can be considered?

Cases of hate violence (see Points 3 + 4) that took place in Berlin are considered.

3. What is meant by hate violence?

- Assault, damage to property, threats, abuse, insults.....
- ...motivated by misanthropic attitudes such as **ableism¹, anti-feminism, anti-semitism, hostility towards Sinti and Roma people, LGBTI* hostility, racism, hostility towards the homeless**, etc.
- Violence or threats directed against engagement for democratic and/or human rights principles.
- Victims of hate violence are treated not only as individuals, but as perceived members of a group devalued by the perpetrators. Therefore, victims often have the feeling that they have been randomly selected as a target by the perpetrators.

4. What types of violence are considered?

We give consideration to threats, abuse, insults, bodily harm and damage to property. Violence and threats that take place in the digital arena are also considered.

Unfortunately, we cannot consider cases of structural discrimination. We can, however, refer the affected person to appropriate counseling centres.

5. How much money can be applied for?

Up to €1000 can be applied for.

¹ Les termes en gras sont expliqués dans le glossaire (voir ci-dessous).

6. In which languages can I submit an application?

We accept applications made in German. We work closely with language mediators, who can also help you to fill in the application form as part of a counselling interview.

7. Do I have to file a police report before I make a claim?

No, we provide support regardless of whether charges have been filed and regardless of whether a lawsuit exists. If charges have been filed, this information is welcome in the application.

8. What information about the incident is relevant?

Try to use the questions provided to guide you in presenting the incident. Describe the incident in as much detail as possible. If answering the questions is challenging for you, feel free to contact our point of contact. We can help you answer the questions or otherwise provide assistance.

9. How are damages or limitations described?

Damages or limitations may include, for example, property damage, psychological damage, physical damage, limitation of safety, negative impact on team dynamics, limitation of self-efficacy, etc.

10. At what point does a case of hardship apply?

A case of hardship is deemed to exist if the person concerned has suffered unreasonable material and psychological damage as a result of the offence or if there are other reasons that justify this. We will be happy to advise you on these cases.

11. What funds can be applied for?

- Repair of property damage
- Psychological support
- Medical treatment not covered by health insurance
- Implementation of security measures
- Legal advice
- Supervision
- Training

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2nd version (19.08.2021)

- Self-defence or empowerment courses
- Other

Examples:

- A restaurant is smeared with a swastika → Financial support for the removal of the graffiti
- A wheelchair user experiences hate violence and his/her wheelchair is damaged in the process → financial support for the repair or replacement of the wheelchair
- A journalist is threatened for his/her reporting → Financial support for the installation of security measures
- A person suffers psychologically from the consequences of the attack → Financial support for acute psychological care
- In the event of a physical attack, the tooth of the affected person is damaged and his/her insurance company does not cover the costs → Financial support for the dental costs
- After a shitstorm and/or digital hostility, a person suffers psychological consequences as a result of the attack → Financial support for acute psychological care
- A person is "doxed" online, that is, private data or information is published online, e.g. address, telephone number → Financial support for moving costs and changing phone number

12. Can I also apply for money for a measure that has already been completed (e.g. treatment costs once the treatment has been completed)?

Unfortunately, costs can only be reimbursed if the measure (e.g. treatment) has not yet commenced. In other words, we only cover pending costs. In the event of so-called hardship cases (see Point 10), measures may also be taken into account which have already begun. Please feel free to contact us if you are unsure whether the measure can be taken into account.

13. What else must be fulfilled in addition to the application form?

One of the following three criteria must be met at the time of application:

- You have already received counselling at a counselling centre and have been referred to us
- You have sought advice at our contact point
- Media reports on the incident, photos or expert reports of the property damage, documentation of the threat, copy of the complaint, documents from the public prosecutor's office/court, etc. are available

14. Why are the criteria in point 13 asked for?

When we ask for evidence, we are not looking to question what people have undergone. It is important to us to take the perspective of the affected person seriously and not to doubt the statement of the affected person.

First and foremost, we want to work out the need for support together with the person concerned. To do this, it is important to know what happened. Some prefer not to have to recount what they experienced in detail. In this case, other types of evidence are helpful.

15. What is the procedure for counselling at the Emergency Aid Fund's contact point?

You will receive assistance in filling out the application form. Further support needs can also be clarified and, if necessary, we can pass these on. We advise impartially, confidentially, independently, free of charge and, upon request, anonymously. We also work together with language mediators.

16. How long does the approval process take?

After approx. 3-6 weeks we will send you the notice of approval.

17. When will the money be transferred?

The money will be transferred to the specified account after the notification of approval has been sent. In the notice of approval, there will be a deadline for submitting the original documents

18. What do I do with the invoice?

The invoice must be submitted within a time limit after receipt of the financial support. It is important that the original invoice is submitted.

Glossary

Ableism:

By ableism, we mean discrimination against people with disabilities or people who are disabled. Ableism manifests itself, for example, by reducing people to their impairment or by devaluing or excluding them because of their disability.

Anti-feminism:

Antifeminism is a hostile, derogatory attitude towards feminist positions or against efforts to achieve equality for all genders. In the process, male privilege is defended and afforded protection.

Anti-semitism:

The term refers to attitudes, statements and actions that are aimed – directly or indirectly – against (allegedly) Jewish people, institutions and facilities. Anti-semitism has a range of

manifestations and functions independent of the behaviour of Jewish people; it is a projection of those who are anti-semitic. ².

Hostility to Sinti and Roma people:

Racism against Sinti and Roma people is the term used to describe the hostility, devaluation and disadvantaging of Sinti and Roma people. Sinti and Roma hostility has a long history and is widespread throughout Europe. ³

LGBTI* hostility:

The abbreviation LGBTI* stands for lesbians, gays, trans* persons and inter* persons. LGBTI* hostility therefore means violence against or devaluation and discrimination against LGBTI*-people.

Racism:

Racism is an ideology that discriminates against people based on their appearance, their name, their (supposed) culture, origin or religion. Racism is historically derived from the colonialism. ⁴.

Hostility towards the homeless and homelessness

Homeless/homelessness hostility means hostility directed at homeless or unhoused people. Thereby, homeless people (...) are considered "unworthy" of life. ⁵

Contact:

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² <https://www.amadeu-antonio-stiftung.de/wp-content/uploads/2018/08/juan-faecher-2.pdf>

³ <https://www.belltower.news/lexikon/?letter=A>

⁴ <https://www.amadeu-antonio-stiftung.de/rassismus/was-ist-rassismus/>

⁵ <https://www.belltower.news/lexikon/?letter=O>